



Landscape Contractor's Department

Phone: (407)365-6163 option #4

Fax: (407)366-9284

Hours: Monday - Friday 8am - 4pm;
Saturday 8am - 12pm; Sunday Closed



We here at Lukas Nursery would like to thank you for considering our contractor's office for your business needs. Please read and follow directions regarding the use of your contractor discount so that we can continue to offer you better pricing and service. If you have any questions, regarding either the pricing of material or on the rules and guidelines for your account, please feel free to ask for Hannah at (407)365-6163 option 4 or via email at hannah@lukasnursery.com.

Rules and Guidelines

- In order to be signed up with the Contractor's office, we need a copy of either your Business Tax Receipt, Occupational License, or other agriculturally related form of active business registration you have with the city, county, or state. Also, in order for you to receive Tax –exempt status, we need a copy of your Tax-exemption certificate to be put on file.
- Office hours are Monday through Friday from 8am to 4pm, and Saturday from 8am to 12pm. In order to receive discounted pricing outside of the office hours, you must be registered with the office. New applications can only be set up during office hours.
- Please note that, since you receive contractor pricing, you are therefore **A)** responsible for your own design work and that **B)** you make all final decisions on the plant material you purchase. Along with doing your own designs, we ask that you only use our sales staff or cashiers for locating plants in the nursery and not for advice. **If you or your clients that you are escorting need advice or help, please ask one of the Contractor's Office representatives.**
- Since you receive a discounted price as a licensed contractor/landscaper, **we CANNOT guarantee the plants you buy** (the retail guarantee doesn't apply). However, if you would like, you can buy the plants at the retail price and get our 2-year 50% guarantee with any plant in your purchase. If you wish to get the guarantee, simply make your purchases up at the main Sales Barn. **** Please note that SOD carries NO guarantee, either for contractors or regular customers.****
- Golf carts are available during contractor hours for you to pick up your purchases, and we have a trailer for large orders. However, **we do ask that you drive as safe as possible and keep a few precautions in mind.** 1) All golf carts must be signed in and out at the office. You cannot park in the main area, as this may cause an accident. **Please be cautious of other customers** as you shop. Golf carts may not be available for use on our busier days due to the congestion of people. Also, for **insurance reasons, we cannot have children or pets riding in the golf carts at any time.** Please keep in mind that unsafe driving (**This includes driving in or through any Buildings on our property, and includes driving on Slavia Rd.**); in the golf carts **will** result in **removal** of contractor privileges. When you are finished with the golf cart please park it in front of the Contractor's Office.
- **IMPORTANT:** We are happy to have you escort your customers to browse the nursery, bring them to the office, or even take them around in the golf carts. We ask that if you are purchasing material on their behalf that you are present for use of your account. **However, sending customers UNESCORTED by you may result in loss of your contractor's privileges. Your account is for your use and those under your employment only, and is NOT for use of your clients, friends, family, or neighbors.**
- **WE DO NOT PULL ORDERS FOR PICK UP!** If given adequate time, we can make our best efforts to have orders ready for you. However, orders cannot be pulled on short notice. Sorry for the inconvenience.