

## Landscape Contractor's Department

Phone: (407)365-6163 option #4

Text Message: (321)438-2756

Fax: (407)366-9284

Hours: Monday - Friday 8am - 4pm

Saturday 8am - 12pm; Sunday CLOSED

We here at Lukas Nursery would like to thank you for considering our contractor's office for your business needs. Please read and follow directions regarding the use of your contractor discount so that we can continue to offer you better pricing and service. If you have any questions, regarding either the pricing of material or on the rules and guidelines for your account, please feel free to ask one of our associates at (407) 365-6163 option 4, text message (321)438-2756, or via email at contractors@lukasnursery.com.

## **DISCOUNTS and PRICING**

- ➤ We have all plant varieties for Central Florida conditions in our retail (pebbled) area. For regular priced plants you will receive 20% off retail. Grass Plugs, Garden Supplies, Pottery, and Gift Shop items you will receive 10% off retail. Fertilizers, Insecticides, Fungicides, Soil amenities, and other chemical treatments you will receive 10% off retail.
- ➤ Bedding plants are \$1.20 per 4" container.
- ➤ Some plants we offer are wholesale material prices; select ones are listed in this handout. This includes material we either propagate ourselves or receive enough of a discount to offer wholesale prices to you.
- ➤ All sales can be purchased with: Cash or Credit MC, VISA, AMEX or DISCOVER. Sorry but we do not accept checks.
- > ALL SALES ARE FINAL.

## **Rules and Guidelines**

- ➤ In order to be signed up with the Contractor's Office, we need a copy of either your Business Tax Receipt, Occupational License, or other agriculturally related form of active business registration you have with the city, county, or state. Also, in order for you to receive tax —exempt status, we need a copy of your tax-exemption certificate to be put on file.
- Office hours are listed above and may vary seasonally. In order to receive discounted pricing outside of the office hours, you must be registered with the office. New applications can only be set up during office hours either in person or through an application on our website.
- ➤ Please note that, since you receive contractor pricing, you are therefore A) responsible for your own design work and that B) you make all final decisions on the plant material you purchase. Along with doing your own designs, we ask that you only use our sales staff or cashiers for locating plants in the nursery and not for advice. If you or your clients that you are escorting need advice or help, please ask one of the Contractor's Office representatives.
- ➤ Since you receive a discounted price as a licensed contractor/landscaper, we CANNOT guarantee the plants you buy (the retail guarantee doesn't apply). However, if you would like, you can buy the plants at the retail price and get our 2-year 50% guarantee with any plant in your purchase. If you wish to get the guarantee, simply make your purchases up at the main Sales Barn without your contractors account. \*\* Please note that SOD carries NO guarantee, either for contractors or retail customers.\*\*
- Golf carts are available during contractor weekday hours for you to pick up your purchases, and we have trailers for large orders. These carts are marked specifically for contractors. However, we do ask that you drive as safely as possible and keep a few precautions in mind. 1) All golf carts must be signed in and out at the office. When you are finished with the golf cart please park it in front of the Contractor's Office and give the key back to the Contractor's Office representative. You cannot park in the main area, as this may cause an accident. 2) Please be cautious of other customers as you shop. 3) Golf carts may not be available for use on our busier days due to the congestion of people. 4) For insurance reasons, we cannot have children or pets riding in the golf carts at any time. Please keep in mind that unsafe driving (this includes driving in or through any buildings on our property, and includes driving on Slavia Road); will result in removal of contractor privileges.
- ➤ IMPORTANT: We are happy to have you escort your customers to browse the nursery, bring them to the office, or even take them around in the golf carts. We ask that if you are purchasing material on their behalf that you are present for use of your account. Sending customers UNESCORTED by you may result in loss of your contractor privileges. Your account is for your use and those under your employment only, and is NOT for use of your clients, friends, family, or neighbors.
- ➤ WE DO NOT PROMISE TO PULL ORDERS FOR PICK UP! If given adequate time and payment, a Contractor's Office representative will make their best effort to have your order ready. However, orders cannot be pulled on short notice. Sorry for the inconvenience.